



European Commission

Neven Mimica

CONSUMER POLICY

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14/10/2013 - Thanks to the joint action of the EU Member States and the European Commission, 116 websites selling digital games, books, videos and music have been brought in line with the EU consumer legislation. Press release Questions and answers More information

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News



14/10/2013 - Commissioner Mimica welcomed ideas on e-commerce and better consumer protection rules in an online chat with EU citizens

Today Commissioner Mimica answered questions and welcomed ideas on how to improve e-commerce and consumer protection rules across the EU during an online chat with citizens. The chat was part of the EU Single Market Month, which brings EU citizens and leaders together online to discuss the challenges ahead of the Single Market.



11/10/2013 - "Improving cross-border consumer protection - share your views

Europe's 500 million citizens should get the same benefits from their consumer rights if they shop at home, in another European Union country or on-line in Europe. On Friday 11/10 the European Commission has started a consultation with consumers, consumer protection organisations and business to see how best to strengthen consumer protection across borders.



10/10/2013 - Making e-commerce work for consumers: discuss your ideas with Commissioner Mimica!

On Monday 14 October at 10:30 CET Commissioner Mimica will hold a live text chat with citizens on how to boost consumer confidence online as the vital ingredient for successful e-commerce. This chat is part of the EU Single Market Month, which brings European citizens and EU leaders together online to discuss the challenges remaining and ideas for the future of the Single Market.

Agenda

- **17/10/2013 - Commissioner Neven Mimica meets Ms Ana MATO ADROVER, Minister of Health, Social Services and Equality (Spain)**
- **17/10/2013 - Commissioner Neven Mimica meets representatives of the Spanish Consumer and Users Council**
- **17/10/2013 - Commissioner Neven Mimica launches a consumer credit campaign in Madrid**
- **16/10/2013 - Commissioner Neven Mimica addresses the 50th anniversary reception of UGAL (Union of Groups of Independent Retailers of Europe)**

Commissioner Mimica spoke on his policy priorities for the year ahead, highlighting the areas where independent retail can make a direct contribution to strengthen consumer confidence in the market:

reinforcing product safety, ensuring compliance with consumer rights legislation and improving consumer information. The event, which brought together 200 stakeholders from a broad range of sectors, marked the 50th anniversary of UGAL and its rebranding as Independent Retail Europe.

- **16/10/2013 - Commissioner Neven Mimica meets Mr Branimir Gvozdenovic, Montenegro Minister of Sustainable Development and Tourism**

The meeting provided an opportunity to exchange views on the state of play in the EU accession negotiations, in particular on consumer affairs, in the light of the Progress Report

- **15/10/2013 - Commissioner Neven Mimica meets Ms Simona VICARI, Undersecretary of State in Italy and Mr Giovanni PITRUZZELLA, President of the Italian Competition Authority**

The meeting with Ms Simona Vicari was the opportunity for the Commissioner to underline his priorities until the end of the mandate, in particular the legislative proposals on product safety, bank accounts and medical devices. The Undersecretary of State expressed the position of the Italian Government in this respect. The meeting with Mr Giovanni Pitruzzella focused on the enforcement of consumer rights. President Pitruzzella explained what is being done by the Italian 'Antitrust', which problems they encounter and how they are addressing them. The Commissioner praised their good co-operation with the Commission services.

- **15/10/2013 - Commissioner Neven Mimica participates in a round table at the ConsuMeeting 2013**

The high-level round table allowed to highlight the problems that consumer organisations nowadays encounter, in Italy as in other EU countries. Consumerism was put in the framework of the broader confidence level that citizen have vis-à-vis the EU. The Commissioner informed the audience of his priorities. He highlighted the importance of strengthening the policies in favour of consumers by encouraging less fragmented representation and implementing the EU recommendations on collective redress.

- **11/10/2013 - Commissioner Neven Mimica addresses the plenary session of the European MedTech Forum 2013**

On the 11 October 2012 Commissioner Neven Mimica participated at the European MedTech Forum which is the largest health and medical technology industry conference in Europe, organised by EUCOMED and EDMA. He addressed the plenary session presenting the views of the European Commission on the outlook for the medical devices and diagnostics industry

- **10/10/2013 - Commissioner Mimica meets Earl Howe, Parliamentary Under Secretary of State in the Department of Health**

Meeting with Earl Howe, Parliamentary Under Secretary of State in the Department of Health, provided an opportunity to discuss main UK positions with regards to the proposal for a regulation on medical devices and the proposal for a regulation on in vitro diagnostics medical devices. Additionally, there was an exchange of views on the implementation of the PIP Action Plan and the importance of vigilance, better coordination and strengthening of the Notified bodies.

- **10/10/2013 - Commissioner Mimica meets Mr Peter Vicary-Smith, CEO of Which? (UK)**

Meeting Peter Vicary Smith, CEO Which? provided an occasion to exchange views on the enforcement of consumers rights, capacity building, behavioural economics, payday loans and energy switching.

- **10/10/2013 - Commissioner Mimica visits the Medicines and Healthcare products Regulatory Agency (UK)**

Chief Executive, Dr Ian Hudson, presented the work of the Medicines and Healthcare products Regulatory Agency. The focus of the discussion was the revision of the medical devices, risk-based management of adverse incidents; management of notified bodies and experience in supporting joint audits and enforcement actions in relation to non-CE marked and counterfeit products.

- **10/10/2013 - Commissioner Mimica meets Mr Sajid Javid, Financial Secretary to the Treasury (UK)**

During the meeting with Sajid Javid, Financial Secretary at HM Treasury, Commissioner Mimica discussed UK positions regarding the legislative proposal on payment accounts directive and emphasised the importance of adopting this directive under the current legislature of the European Parliament.

- **07/10/2013 - Commissioner Neven Mimica meets Verband der TUV (Dr.-Ing. Manfred Bayerlein, President and Dr. Klaus Brüggemann, Executive Member of the Governing Board)**

The meeting provided an opportunity to discuss the revision of the medical devices legislation, product safety and market surveillance

- **02/10/2013 - Commissioner Neven Mimica meets Turkish Minister for EU Affairs and Chief Negotiator Egemen Bagis**

The meeting provided an opportunity to exchange views on the overall state of play in the EU accession negotiations and in particular on consumer affairs, in the light of the upcoming Progress Report.